



Managed Security Services and Security Operations

Digital Identity-as-a-Service (DlaaS)

protiviti®
Global Business Consulting

Organizations today are increasingly concerned about digital identity security, with rising incidents of identity fraud, risks posed by the rapidly growing use of artificial intelligence technologies and the increasing adoption of the cloud. An advanced level of managed security support is often necessary to ensure adherence to regulatory and business requirements, provide deeper insights for executives on an organization's digital identity posture and greater access to skilled resources.

Who manages your Identity Access Management (IAM) infrastructure

As an organization faces the constant threats posed by today's security landscape, it may need to scale its digital identity solutions accordingly. By leveraging advanced tools and techniques, managed digital identity services can offer superior security and help protect against identity theft, unauthorized access, and other cyber threats. We help clients face the following challenges:

- An increase in cyber attacks has resulted in a need for always-on identity teams for 24x7x365 monitoring and management.
- Moving to a cloud and mobile infrastructure creates a critical need for identity-centric cybersecurity.
- Limited availability of qualified identity experts in the market to configure and manage IAM infrastructure and operations.
- Budget limitations motivate organizations to explore predictable and cost-efficient identity management services

By outsourcing the management of digital identities to an external provider, organizations can free up internal resources to focus on their core business functions.

Business outcomes of our solutions



Continual adherence to regulatory compliance requirements



Deeper insights for C-level and Board leaders with IAM program dashboards and metrics reporting



Access to deeply-skilled resources to reduce enterprise risk and improve system availability



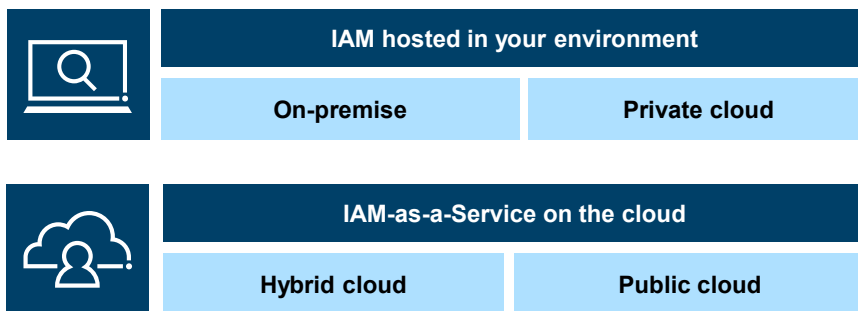
Reduction in total cost of ownership by replacing expensive internal team with a scalable managed services team

Through our Digital Identity Managed Service offerings, Protiviti helps optimize identity management operations, infrastructure maintenance, triage and issue resolution by providing 24x7x365 monitoring, Level 2 and Level 3 operations support as well as Level 4 development and enhancements.

Our Digital Identity-as-a-Service delivery models

Our clients receive consistent delivery, and operations support from our global team, leveraging a combination of Protiviti IP and market leading technologies. Support includes 24x7x365 monitoring, advanced incident triage, break/fix support, minor enhancements, compliance, release management, platform engineering, customized metrics reporting, automation and more.

There are two delivery models that we offer to support clients:



How Protiviti can help:

Protiviti's Digital Identity-as-a-Service covers a wide range of identity and access management capabilities, designed to bring down the cost of IAM operations by creating operational efficiency. Our IGA, PAM and AM (SSO and MFA) solutions include:

- 24x7x365 monitoring
- Level 2 and Level 3 support
- Level 4 development and enhancement
- Continuous identity operations
- Application onboarding
- Infrastructure management
- IAM enhancement projects
- Emerging technologies

Partners, alliances and technologies

We partner closely with leading IAM vendors across all IAM domains, ensuring our clients receive the best software and services to meet their growing needs. Technologies supported by our Digital Identity-as-a-Service include:



Ready to transform your business?

Let's create a tailored strategy for your success.

LEARN MORE

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Protiviti is a global business consulting firm and a wholly owned subsidiary of Robert Half, that delivers deep expertise, objective insights, a tailored approach and unparalleled collaboration to help leaders confidently face the future. Together, Robert Half and Protiviti provide an unmatched range of professional services from consulting and project implementation to managed services and staff augmentation.