

Managed Security Services and Security Operations

Security Operations Advisory Services

protiviti®
Global Business Consulting

The growing volume of threat alerts is quickly overwhelming the ability of large organizations to keep pace outside threats. A shortage of skills, lack of insight and actionable metrics to support business alignment and budgetary needs, and limited utilization of available technology contribute to the pressure leaders face in maintaining effective security operations.

Fostering effective security practices in today's threat landscape

With the ever-growing threat landscape, security operations must be ever vigilant and constantly improving to be prepared to face the numerous challenges of the modern environment. Leaders can benefit from advisory support in overcoming the many challenges organizations face when striving to foster an effective security posture:

- **Skills shortage.** Analysts, which are necessary to identify, prioritize and respond to security incidents, are in short supply and businesses need the expertise and context to remediate threats.
- **Lack of documented processes, actionable metrics and reporting** disseminates uncertainty of the mission. Each are essential to provide a foundation for Security Operations to perform repeatable, reliable actions and remediation.
- Demonstrated value can suffer from **lack of business alignment and budget limitations** when organizations are not adequately tracking or reporting successes.
- **Limited selection and utilization of available technology.** Security leaders must identify security use cases, understand risks, and evaluate the right tools to deploy against security threats.

Business outcomes of our solutions



Cost savings by accessing vanguard technologies through our partnerships and insights, and improved tool selection.



Insights from Protiviti experts translated into world class security operations processes.



Greater alignment between the business and security functions.



Heightened visibility of security operations success and remediation activities.



Improved executive support and proven value through metrics and reporting

Protiviti Security Operations Advisory Services deliver comprehensive guidance on building and implementing strategic, adaptable security operations efforts, and ensure your organization is constantly improving protection and limiting exposure from increasingly sophisticated security threats.

Our approach

“The growing volume of threat alerts is quickly overwhelming the ability of large organizations to keep pace. Nearly all clients I work with report that alert volume is causing problems for the security teams; with most being unable to address all alerts within the same day they are received.”

— **Shinoy George, Managed Security Services (MSS) & Sec Ops Leader**

Our approach helps clients manage the effort to keep pace with the growing threat landscape. We cover four key areas of support: advisory, assessment, strategy and project management.

Advisory

- Security Modernization
- MSSP/vendor/provider analysis
- RFP development & support
- SIEM evaluation/selection
- Resource consulting

Assessment

- Security operations center maturity assessment
- Logging and monitoring assessment
- Use case review
- Tools and technology evaluation
- Business alignment evaluation

Strategy

- Security resource strategy and provisioning
- Business security operations strategy
- Security alignment
- Developmental strategy

Project Management

- Security operations project management
- Security operations program development

How Protiviti can help:

We support our clients through a full suite of security operations advisory initiatives, powered by Microsoft Sentinel and other tools. From understanding business issues, to developing a strategy, and providing ongoing support, Protiviti can assist in the following areas:

- Security operations program development and design
- Security operations program assessment
- MSSP vendor analysis and RFP support
- Security incident and event monitoring development, implementation and integration
- Resource integration/staff augmentation



Microsoft Cloud

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Protiviti is a global business consulting firm and a wholly owned subsidiary of Robert Half, that delivers deep expertise, objective insights, a tailored approach and unparalleled collaboration to help leaders confidently face the future. Together, Robert Half and Protiviti provide an unmatched range of professional services from consulting and project implementation to managed services and staff augmentation.