Digital Identity: IAM Advisory Program

A Roadmap for Your Business

The Challenge

Every organization faces their own set of challenges when they embark on an Identity and Access Management program (IAM), generally with the twin objectives of managing new sources of risk and facilitating new business processes. Finding the right set of tools to scale IAM infrastructure (whether it is Identity Governance & Administration (IGA), Privileged Access Management (PAM), Access Management (AM), or any others), securing access for all users, and enabling the business to engage with customers and partners is only part of the battle.

Many IAM implementations flounder as the organization finds itself without up-front planning and with a singular focus on technology requirements. Resolving the most critical pain points, including technical hurdles and legacy technologies often prove too daunting to resolve. As a result, stakeholders may find themselves struggling to develop a practical roadmap that requires understanding business needs, risk challenges and technical requirements.

How Protiviti can help

Identity Governance and Administration (IGA)

- Configure and manage user access recertification
- Ongoing identity data synchronization across all target systems
- Manage joiner, mover and leaver processes
- User access request/approval
- Manage all Role Based Access Control (RBAC) and Segregation Of Duties workflows

Privileged Access Management (PAM)

- Identify, detect and document privileged accounts
- Vault, protect, control and manage privilege credentials
- Session management and recording
- Leverage vault for password less access
- Strategise, lead, educate and maintain support of PAM infrastructure

Access Management (AM)

- Coarse-grain access management and policy management
- Single Sign-On (SSO) and Multi- Factor Authentication (MFA) configuration and enforcement
- Integrating identity into systems by leveraging authentication protocols OAuth, OIDC and SAML
- Customer IAM (CIAM) advisory
- Cloud Infrastructure Entitlements Management (CIEM) advisory

Business Outcomes

Realistic and practical approach to define an IAM roadmap tailored to the organization's technology, business and risk objectives.

Build consensus between stakeholders on how to progress IAM maturities to achieve business objectives.
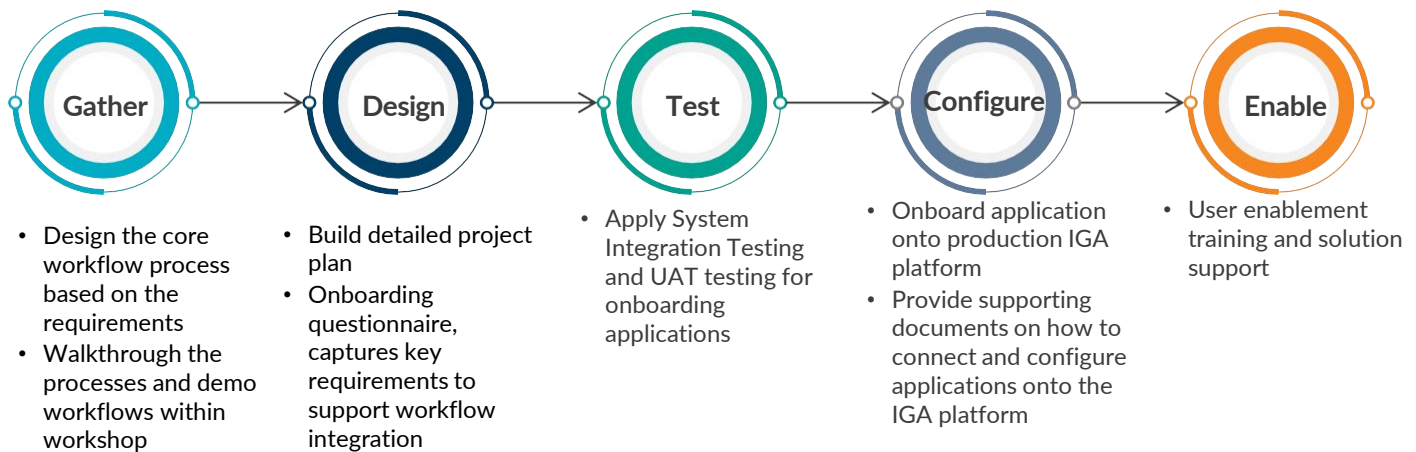
Eliminate analysis-paralysis through a focused and structured engagement that is designed to be delivered in weeks, not months.

Leverage best practices from 500+ projects and IAM subject matter experts.

INNOVATE. TRANSFORM. SUCCEED.

Our Approach: From initial engagement to enablement

Gather → **Design** → **Test** → **Configure** → **Enable**

Gather
- Design the core workflow process based on the requirements
- Walkthrough the processes and demo workflows within workshop

Design
- Build detailed project plan
- Onboarding questionnaire, captures key requirements to support workflow integration

Test
- Apply System Integration Testing and UAT testing for onboarding applications

Configure
- Onboard application onto production IGA platform
- Provide supporting documents on how to connect and configure applications onto the IGA platform

Enable
- User enablement training and solution support

Our Approach: From Insight to Action

Working with stakeholders, the Protiviti team reviews the current state of existing IAM processes and capabilities, identifies pain points, and provides an evaluation of the state of IAM for the organization. Working from these insights into capabilities maturity, the team provides a set of recommendations on how to bring address IAM services and overall maturity to the desired state to support business needs.

The end-result is a strategic, prioritized, and achievable roadmap with clear objectives and digestible implementation phases, based on both a realistic evaluation of the current state of IAM capabilities and services, as well as a prioritization against business and risk management objectives.

The Protiviti Advantage

- **Our program is TIMELY –** It is designed to get your organization moving forward quickly, with a well-defined roadmap that is in sync with business and strategic priorities.

- **Our program is PRACTICAL –** Your organization is given detailed feedback and recommendations on how to progress from current state to desired state for each IAM capability.

- **Our program is INSIGHTFUL –** It provides clear visibility into an organization's capability level across the various dimensions of IAM. Findings are supported with data from numerous stakeholder interviews.

- **Our program is ACTIONABLE –** The final deliverable includes a project plan that factors the organization's priorities and dependencies into a well-scoped and sequenced implementation roadmap.

Schedule a Technology Assessment today by contacting us at TechnologyConsulting@Protiviti.com.

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